

Time Zone - GMT (UTC +00)

2 December, 2025

[17:32:51] **Francisco Alberto Guerrero Dell'Ora** : Hello,

I have developed my WordPress site locally using Local WP. I am now ready to move it to my EasyWP hosting environment.

I need guidance on the recommended process for migrating or connecting this local WordPress project to EasyWP.

Additionally, it's important to note that I have initialized a Git repository (.git) within my local project folder.

As I currently have limited experience with EasyWP for project migrations in these specific scenarios (LocalWP + Git), I would appreciate it if you could advise on the best way to handle this transition, specifically:

Recommended Migration Method: What is the most reliable way to transfer the database and files from a LocalWP site to EasyWP? (Do you recommend a specific plugin or a manual transfer?)

Git Workflow Integration: Can EasyWP support a deployment workflow that utilizes Git? If so, what steps should I follow to integrate my existing Git repository?

Thank you for your assistance. <http://guerrerodellora.com>

EasyWP migration/backups import  
[Screenshot\_5.jpg] [Screenshot\_6.jpg]

[17:33:02] [Borys K. joined the chat]

[17:33:18] **Borys K.** : Hello! Thank you for contacting our Live Chat Support![17:33:20] **Borys K.** : Please hold on for 5-8 minutes while I check your request.[17:33:49] **Francisco Alberto Guerrero Dell'Ora** : Perfect!![17:34:02] **Borys K.** : Thank you.[17:42:02] **Borys K.** : Thank you for waiting. Unfortunately, EasyWP is not designed to work with Git. For these purposes, I recommend trying our Shared Hosting. Feel free to check it plans here: <https://www.namecheap.com/hosting/shared/>[17:43:42] **Borys K.** : Our Hosting team can help you with uploading and restoring your website's backup there.[17:44:20] **Francisco Alberto Guerrero Dell'Ora** : Since the destination environment is strictly EasyWP, could you please provide your most specific recommendations for handling this migration and Git integration, considering your platform's capabilities?[17:48:08] **Borys K.** : Let me clarify what can be done on EasyWP in terms of Git and what cannot.[17:49:56] **Borys K.** : You can:

1. Upload a .git folder  
If you deploy a site via SFTP/SSH and include .git, EasyWP will not block it.

2. Use Git locally, then push files to EasyWP

This is the standard workflow:

Git repo on your PC or GitHub

Deploy the final code via SFTP

WordPress runs normally

3. Store a .git directory for version tracking (locally on the server)

The .git folder will stay there.

WP and Nginx will ignore it.

[17:50:26] **Borys K.** : What does not work:

EasyWP does not allow direct Git operations from the server, because:

1. No outbound SSH / Git ports allowed

Commands like:

git clone git@github.com:repo/repo.git

git fetch

git pull

will fail because:

Git SSH port 22 is blocked

GitHub HTTPS cloning often blocked due to outbound restrictions

2. No composer/npm/build tools on server

So CI/CD on the server itself is impossible.

3. No persistent binaries

Even if Git were installed, EasyWP containers reset and do not support installing system packages.

[17:50:55] **Francisco Alberto Guerrero Dell'Ora** : Perfect. I want to clarify that my use of Git within the project is purely local (for version control on my development machine) and is not tied to any remote repository or deployment pipeline at the moment.

Therefore, my main concern is still the migration process itself.

Considering that my local project is using Git, what specific steps should I follow to ensure a smooth migration of the entire WordPress site (files and database) from Local WP to EasyWP?

[17:51:45] **Francisco Alberto Guerrero Dell'Ora** : Understood. I will follow the steps you provide.

[17:53:03] **Borys K.** : In order to transfer the site, the following conditions must be met:

- The size of the site's files does not exceed 10 GB for Starter.
- The size of the database does not exceed 3 GB.
- The PHP version is 8.3.22.
- Security and caching plugins are disabled.
- Emails will not be transferred.

[17:54:20] **Borys K.** : I recommend creating a backup of your local website with the help of this plugin <https://wordpress.org/plugins/all-in-one-wp-migration/> and uploading it to the EasyWP website using an SFTP connection. Feel free to refer to this guide on how to use SFTP on EasyWP: <https://www.namecheap.com/support/knowledgebase/article.aspx/9961/2285/easywp-how-to-access-your-wordpress-website-folders-and-files-via-sftp/>

[17:54:33] **Borys K.** : After that, I will restore your website from that backup from our side.

[17:58:34] **Borys K.** : Do you want to proceed?

[18:00:40] **Francisco Alberto Guerrero Dell'Ora** : Understood, thank you for clarifying the recommended steps.

I would like to confirm two critical points:

Development Status: My site is currently still under development and not yet finalized. I was asking for the migration steps proactively so I can be fully prepared when development is complete.

Restoration Requirement: Regarding the final step, is it mandatory that you proceed with the site restoration from your side, or can I initiate the restoration process myself within the EasyWP WordPress installation once the backup file (the .wpress file) has been uploaded via SFTP?

I am asking to confirm if the restoration is a task I must request from your team, or if I have the flexibility to manage it myself.

[18:03:23] **Borys K.** : In case your backup file is less than 512MB, you can restore it from your side by using the All-In-One Migration plugin it's shown here: <https://www.namecheap.com/support/knowledgebase/article.aspx/10079/2281/how-to-move-a-wordpress-site-to-easywp-from-shared-hosting/#transfer>

However, if it's bigger than 512MB, restoration should be done from our end.

[18:07:00] **Francisco Alberto Guerrero Dell'Ora** : Perfect, Borys. Thank you very much for all the support and guidance.

I have just created a backup using the All-in-One WP Migration plugin to check the final size. (Please see the attached screenshot.)

As the site currently weighs much less than any potential maximum file size, I am ready to proceed with the SFTP upload.  
[Screenshot\_7.jpg]

[18:08:58] **Borys K.** : You can try to import this backup directly via the WordPress Dashboard it's shown in this article in the "Step 3 - Install the All-in-one W migration plugin on the EasyWP side": <https://www.namecheap.com/support/knowledgebase/article.aspx/10079/2281/how-to-move-a-wordpress-site-to-easywp-from-shared-hosting/#transfer>

[18:09:30] **Borys K.** : Before the import, for safety, I suggest that your website can be easily backed up with the help of a built-in backup feature. Please refer to the following guide: <https://www.namecheap.com/support/knowledgebase/article.aspx/9871/2280/easywp-how-to-backup-a-wordpress-site/>

[18:09:54] **Francisco Alberto Guerrero Dell'Ora** : Perfect!

[18:10:24] **Francisco Alberto Guerrero Dell'Ora** : To finalize the setup, I have a quick question regarding the SSL certificate.

I have successfully pointed my domain, registered with Squarespace, to my EasyWP instance using the required DNS records (A records). My site is now resolving to the permanent domain: <http://guerrerodellora.com/>

However, I have noticed that the free SSL certificate that was previously active for the temporary domain is no longer enabled for my permanent domain.

What steps should I follow to activate or reinstall the free SSL certificate for my domain, guerrerodellora.com, through the EasyWP panel?  
[Screenshot\_8.jpg]

[18:12:51] **Borys K.** : Please notice, that right now, the Free PositiveSSL feature is supported by Namecheap domains only or third-party ones that are using FreeDNS nameservers. Do you want to proceed with changing the nameservers to Namecheap's FreeDNS?

[18:17:11] **Francisco Alberto Guerrero Dell'Ora** : Thank you for clarifying the requirement for the Free PositiveSSL.

I need to confirm that I cannot change the nameservers to Namecheap's FreeDNS because my domain's DNS is currently managed by Google Workspace/Squarespace and relies on those existing nameservers to keep my corporate email service running smoothly.

Therefore, since changing nameservers is not an option for me:

Is there any alternative way to install the free PositiveSSL certificate manually on my EasyWP instance while keeping my current Google Workspace DNS setup (A records)?

If manual installation of the free SSL is not possible, do I need to purchase a third-party SSL certificate (like a paid one from Namecheap or another provider) that can be installed on EasyWP using the DNS records method (CSR/validation files)?

I need a solution that does not require changing my current nameservers to ensure my Google Workspace email remains fully functional.

[18:20:56] **Borys K.** : I understand you. Unfortunately, it's not possible to use Free PositiveSSL with third-party nameservers for third-party domains. However, to secure your custom domain, you may install a custom SSL certificate using this guide: <https://www.namecheap.com/support/knowledgebase/article.aspx/10498/2276/video-how-do-i-install-a-custom-ssl-for-my-easywp-website/>.

[18:23:04] **Borys K.** : Apparently, you are busy now and cannot continue chatting. Please do not hesitate to initiate a new chat session. This engagement is being closed now. Have a nice one! We are looking forward to hearing from you.

[18:23:12] **Borys K.** : But if you're all set, it was my pleasure to help. Your feedback is valuable to us, so if you have a moment, please share your experience with our Support Team using the feedback form. Thank you!

[18:23:16] **Borys K.** : Thank you for contacting Namecheap Live Support! Have a nice day, goodbye.

[18:23:18] [Borys K. left the chat]

[18:53:38] **Francisco Alberto Guerrero Dell'Ora** : Hello. How can I retrieve the history of the conversation I had with technical support a moment ago?

[18:53:45] [Olena Z. joined the chat]

[18:54:58] **Olena Z.** : Welcome back!

[18:55:04] **Olena Z.** : Please let me check if your previous agent is available.

[18:55:27] **Olena Z.** : Please let me transfer our chat session to the previous representative for further assistance with your question.

[18:55:47] [Borys K. joined the chat]

[18:55:47] [Olena Z. left the chat]

[18:55:57] **Borys K.** : Welcome back! Let me check it.

[18:56:09] **Francisco Alberto Guerrero Dell'Ora** : Thank you, Borys!

[18:56:17] **Borys K.** : You're welcome.

[18:57:44] **Francisco Alberto Guerrero Dell'Ora** : Actually, I just wanted to recover the conversation history. Thank you for all your help.